



IMPORTANT INFORMATION AND HOUSE RULES 2017

OPENING HOURS:

- April: 9 am to 5pm, weekends 9am to 7pm
- May: 8am to 8pm
- June 8 am to 9 pm
- from 24.th of June to 31. of August : 7 am to 10 pm
- september 8 am to 6pm

AFTER CLOSING TIMES OF CAMPING RECEPTION check in and check out is still possible at the nearby hotel reception which is open 24 hours for information. (from our reception straight ahead and at the yellow building turn right (1 min drive))

Check In from 2pm, Check Out until 10 am. The swimmingpool, however, can be used all day long. After check out time 10.pm car can be parked free of charge behind reception.

- Free WI-FI at the reception, bars and mobile home Brioni, in other types of houses available but payable.
- 5% discount on overnights for loyal guest (6th year on)
- Dogs are allowed in all types of mobile homes except in Brioni.
- prepare 5€ DEPOSITS for : entrance card, bracelet for showers and swimming pool or dog's pendant. For each lost piece 10€ will be charged.
- Prepare 100€ deposit if you are staying in Brioni mobile home.

RESERVATION AND CANCELLATIONS: Once reservation has been paid, it guarantees the guest, under the conditions mentioned in the offer, rent of one mobile home. The prices are defined with the price list and are valid from the day of issue. The guest has the right to written or spoken cancellation of his stay. In this case the company Adria Ankaran has right to reimbursement of expenses because of booking cancellation. Its value depends on the time in which the guest submitted the cancellation:

- until 30 days before arrival- administrative costs 20€,
- until 15 days before arrival - 30% of the pre- payed reservation
- until 8 days before arrival - 50% of the pre- payed reservation
- until 3 days before arrival 80% of the pre- payed reservation
- less than 3 days before arrival, without cancelation or no show - 100% of the pre- payed reservation
- departure before the end date of reservation (24.6.-27.8.) - 100% payment of reservation

HOUSE RULES OF CAMPING ADRIA 2017

1. The campsite is open from 8th April to 15th October, in period between 20th October 2017 and 1st April 2018 as camper stop for campers.
2. The opening times of the reception of the campsite are on the door of the reception. After those times the guest are advised to go to the hotel reception.
3. Upon arrival at the campsite, you should register at the reception, providing your ID card, passport or driving license.
4. Only guests that have been registered at the reception may stay in the campsite.
5. The tourist tax and other services are to be paid on the departure day by 10 a.m. for mobile homes guests and by 2 p.m. for campsite guests. After 10 a.m. or after 2 p.m. you will be charged the services of an additional day. Guests who have paid the yearly flat-rate amount may unregister by 9 pm. . Individual guests who stay at the campsite for more than 7 days must pay for their stay every 7th day
6. Unregistered persons that are found inside the campsite during an inspection of the campsite's personnel must pay a 50 % surcharge on the listed daily price and, if the campsite manager decides so, leave the campsite immediately. .
7. A visitor is a person who visits a guest registered at the campsite. Visitors are not allowed to stay overnight. Before entering, visitors must go to the Reception to get a pass. The permit is valid for 3 hours, after that time the guest must register at the campsite reception.
8. Inside the campsite, only one vehicle can be parked on one pitch. Each vehicle and vessel must have an identification card placed on a visible spot which will be given to the guest upon providing the details of the vehicle or vessel at the reception of the campsite.
9. Guests of persons who own mobile homes and caravans and have paid the yearly flat-rate amount are accepted on the basis of valid vouchers or guest lists handed in with the contract at the beginning of each season.
10. Upon arrival guests shall receive a magnetic card for entering and exiting the campsite, as well as a bracelet for the outdoor swimming pool. The deposit for each is €10.00.

11. For each lost, damaged or stolen card or bracelet a compensation of €10.00 will be charged.
12. You will receive the registration number at the reception and you should place it in a visible spot of the caravan or tent; when leaving, return it to the reception.
13. You will receive the keys of the mobile home at the reception; on the day of your departure, you must bring them back to the reception by 10 a.m.
14. From 11 p.m. to 6 a.m. there should be absolute quiet in the campsite and it is not allowed to move vehicles, except in case of an emergency (transporting sick or injured people, ambulances and emergency vehicles).
15. The campsite does not take any responsibility for lost, stolen or damaged property belonging to the guests, nor for any accidents or injuries at the campsite which happen due to carelessness of the guests or third parties. The campsite also declines any responsibility for cars parked either inside or outside the campsite.
16. All guests of the campsite are required to separate waste and to take the trash bags daily to the central waste collection area located close to the reception.
17. The campsite declines any responsibility for those bathing outside the designated beach area. When bathing on the official beach, you must follow the rules of the beach.
18. Money, jewellery and securities can be placed in the safe at the campsite reception for an additional fee.
19. Please kindly bring any found objects to the campsite reception.
20. The campsite does not take any responsibility for damage that is a result of storms, fire or any other force majeure.
21. The pitch is determined by the campsite staff upon proposal of the guest.
22. **You are especially requested to abide by the following rules:**
 - keep the campsite clean and orderly,
 - walk your dog to relieve itself in the area designated as dog toilet,
 - use water and electricity judiciously,
 - parents should accompany children to the toilettes,
 - do not disturb your neighbours and the general tranquillity in the campsite with your radio, TV set, musical instruments or otherwise.
23. **The following activities are not allowed in the campsite:**
 - building an open fire,
 - bringing explosive and highly flammable materials,

- driving over 10 km/h,
- leaving garbage outside waste containers,
- leaving bulky waste,
- leaving dogs without a leash,
- taking dogs to the campsite beach,
- changing the area and land (building, digging ditches, enclosing space with wire or wire fences, cutting or breaking trees, building one's own plumbing, drains or electrical installations and changing the campsite in any way),
- **use water to wash cars and water plants**
- building extensions and changing the surroundings of the mobile homes without prior written consent of the campsite management,
- **leave working electrical or gas appliances unsupervised.**

24. The campsite staff may perform checks of the campsite occupancy, pets, vehicles and vessels. In case of irregularities, the guest is obliged to pay twice the price of the service given in the individual camping price list for the current year; in the event that a breach occurs after two (2) written notices the campsite will automatically charge the seasonal service violation fee.

25. After the termination of their right to stay in the campsite, the campsite guests must remove their caravans, tents, mobile homes and other objects. If after the termination of their right to stay or pitch renting the campsite guests do not remove all their objects, the campsite has the right to sell said objects to repay the debt, after notifying the guest one month before the sale. Expenses incurred due to the storage of these movable objects after the termination of the guest's right to stay will be charged as per the current price list and added to the debt.

26. Guests who are disrespectful to the staff or guests who are clearly intoxicated and cause trouble may be denied the stay at the campsite.

27. Guests which cause other guests on adjacent pitches to feel upset or uncomfortable, may be denied hospitality and forbidden to enter the campsite.

28. Guests that shall disturb the general peace and quiet despite prior warnings (or without any prior warning if the campsite staff should decide so) or which should not comply to the house rules and instructions shall be forbidden to remain in the campsite. Damage done to property or nature may be charged in the form of a fine equal to the value of the damage caused.

We wish you a pleasant stay!